

Thank you for choosing this product and, used correctly, your equipment should perform faultlessly for many years. However in the event that the product should fail during the course of normal operation it is backed by a full parts and labour warranty. To provide you with the best and fastest possible service, we would request that you return the warranty registration slip within thirty (30) days of purchase.

To enable us to continue developing products that are relevant to the market place, we would sincerely appreciate your answers to the questions listed on the registration slip.

The terms and conditions of this warranty are detailed overleaf. These terms and conditions are in addition to your statutory rights. It is important that you retain your receipt showing purchase date and serial number.

If you have any questions, please contact the Customer Service Department at Jands.

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- **Warranty conditions as detailed in this document apply only to Australia**
 - **For information about warranty conditions applicable in other countries, please contact your local Jands distributor**
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1) **The Warranty Period**

A two (2)-year warranty from the date of original purchase, apply to all products manufactured by Jands.

2) **The Warrantor**

Jands Pty Ltd (ABN 45 001 187 837)
40 Kent Road (Locked Bag 15)
Mascot N.S.W. 2020 Australia
Telephone: +61 2 9582 0909 Fax: +61 2 9582 0999

3) **Duties of Jands Authorised Warranty Service Centres**

Jands appoints Authorised Warranty Service Centres at various locations across Australia, the Owner should check with Jands prior to shipping any equipment or component to Jands for the location of their nearest Centre.

Jands Authorised Warranty Service Centres are to refer warranty claims on all products submitted to Jands. Jands will then assess the validity of the claim and advise the Jands Authorised Warranty Service Centre accordingly.

4) **Persons Covered by this Warranty**

- (a) The original purchaser of the product (other than where the original purchaser has purchased for the purpose of resale);
And

- (b) Persons to whom the title to or property in the product is transferred during the term of the applicable warranty period but only for the balance of the warranty there remaining.

The benefits of the warranty may not be assigned by the owner except as detailed above.

5) **Warranty Coverage**

If during the warranty period the product should prove defective by reason of faulty materials and/or workmanship to such an extent that the suitability for the purpose for which it has been designed becomes materially affected, the equipment, or with the consent of Jands the faulty component should be returned to Jands, or one of its Authorised Warranty Service Centres and subject to the following conditions, Jands will repair or replace any defective component.

No persons other than authorised agents of Jands are permitted to effect replacement of any part or to open or remove any screw on the equipment.

Any equipment or component returned shall be at the risk of the Owner whilst in transit (both to and from Jands) or the designated warranty service centre, and freight charges must be pre-paid by the owner.

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**Jands Pty Ltd
Locked Bag 15
Mascot NSW 2020
Australia**

6) Warranty Exclusions, Limitations and Rights

- A. The following are not covered by this warranty:
- (i) Parts or components not manufactured or supplied by the warrantor;
 - (ii) Any failure that results from mishandling, accident, abuse, acts of God, neglect or failure to operate the product in accordance with instructions provided in the owner's manual supplied with the product;
 - (iii) Service required for the normal and regular maintenance of the product;
 - (iv) Normal adjustments which are explained in the User Manual supplied with the product;
 - (v) Repairs made necessary by dirt, abrasive, moisture, rust, corrosion or other similar conditions;
 - (vi) Defects arising from electromagnetic or electrical interferences, deficiency, excess or surge of electrical supply, air conditioning or humidity.
 - (vii) Any failure resulting from the use of incorrect mains voltage as detailed on the unit.
 - (viii) Any indirect or consequential loss, damage, costs or expenses suffered by the owner that may result either directly or indirectly from the failure or malfunction of the product.

B) There are no express warranties other than those set out herein and all implied conditions and warranties whether statutory or otherwise are hereby expressed negated PROVIDED THAT nothing in this warranty shall be read or construed to take effect so as to exclude, restrict or modify.

- (i) The application in relation to the supply of the product of all or of any of the provisions of Division 2 or Division 2A of Part V of the Trade Practices Act 1974 which may be applicable thereto or of the provisions of any other Act or Ordinance of a State or Territory of the Commonwealth of Australia or of the Commonwealth of Australia which may be applicable and purported exclusion, restriction or modification of which may be void or unenforceable;

Or

- (ii) The exercise of a right conferred by such a provision, or
- (iii) Any liability of the warrantor for a breach of a condition of the warranty implied by such a provision or compensate the consumer or another person arising thereunder.

7) Duties of the Owner

- A. The owner must complete the Warranty Registration card and return it to the warrantor at the address set out in Clauses 2 and 3 above.

THE COMPLETION AND RETURN OF THE WARRANTY REGISTRATION CARD WITHIN THIRTY (30) DAYS OF ORIGINAL PURCHASE WILL ASSIST IN PROMPT RECORDING OF YOUR PURCHASE.

- B. The Owner must use reasonable care in the maintenance, operation and storage of the product as explained in the User Manual supplied with the product.
- C. Should any failure covered by this warranty occur, the owner must deliver or ship the product to the Jands Authorised Service Centre, or to the Jands Authorised Dealer from whom it was originally purchased. Freight costs (if any) must be borne by the owner.
- D. The owner is to provide the Warrantor with proof of purchase, such as bill of sale, detailing purchase date and serial number when requesting warranty service

8) Duties of the Warrantor

- A. Any defective product or component covered by this warranty will be supplied and fitted free of charge to the consumer PROVIDED THAT where the product or components are not goods of a kind originally acquired for personal domestic or household use or consumption, then the Warrantor's liability in respect of any defect in those goods shall be limited to the replacement of the goods or the supply of equivalent goods or the payment of the cost of the same or repair of the goods or the payment of the cost of having the goods repaired.
- B. Product failures covered by this warranty will be scheduled and repaired according to the normal work flow of the Jands Authorised Service Centre to whom the product is delivered for service and depending upon the availability of replacement parts and components.
- C. If the Owner does not receive satisfactory results or service from the Jands Authorised Service Centre, the Owner may contact the Service Manager at Jands in Sydney at the address as detailed above in clause 2.



Warranty and Software Registration Card

Please complete this registration card and return it to: Jands Pty Ltd, Locked Bag 15, Mascot, NSW 2020, Australia.

Or Fax it to: +61 2 9582 0999, Internet: jandsinfo@jands.com.au

Individual/Organisation Details:

Surname _____ Given name _____ Organisation _____
Mr/Mrs/Miss/Ms
 Street _____ Suburb/Town _____
 City _____ State _____ Postcode/zip _____ Country _____
 E-mail address _____ Phone _____ Fax _____

Product / Software Details:

Make: _____
 Model: _____
 Software version no. (if applicable) _____ Serial No. _____
 Place of purchase: _____
 Date of purchase _____

<p>What influenced your decision to buy?</p> <input type="checkbox"/> Brand reputation <input type="checkbox"/> Features/Facilities <input type="checkbox"/> Price <input type="checkbox"/> Styling/Appearance <input type="checkbox"/> Dealer recommendation <input type="checkbox"/> Advertisement <input type="checkbox"/> Other	<p>What is the product used for?</p> <input type="checkbox"/> Fixed installation <input type="checkbox"/> Touring <input type="checkbox"/> Driveway hire <input type="checkbox"/> Recording studio <input type="checkbox"/> Post-production <input type="checkbox"/> Broadcast <input type="checkbox"/> Home studio <input type="checkbox"/> Other
<p>How did you first hear about this product?</p> <input type="checkbox"/> Advertising <input type="checkbox"/> Friend <input type="checkbox"/> Dealer <input type="checkbox"/> Exhibition <input type="checkbox"/> Magazine <input type="checkbox"/> Other	<p><input type="checkbox"/> Tick this box to be in the draw for a FREE Promotional Gift</p>